

To whom it may concern,

I was out of power for 6 days due to tropical storm Isaias. This was entirely the fault of Eversource not being prepared. Several years ago we were hit with a small hurricane. I lost power for 5 days. Eversource immediately came before our state legislature requesting an increase to "upgrade" the system to prevent this type of thing from happening again. They got their money. Here we are a few years later and a lesser storm created a bigger problem. Where did the money for the system upgrade go? I drove home through western CT the day of the tropical storm. I was in it. My travel wasn't emergent. I didn't HAVE to. I had errands to run and did so but Eversource said they wouldn't put their people in harms way. It was a tropical storm, not Hurricane Katrina. They said they spent the next day "assessing the damage". It took them three days to tell me that my power would be out through the weekend but they couldn't tell me when it would be back. I don't recall seeing an Eversource truck in our area working until the weekend. When they did show up, they sent two service trucks, one pick up and five men. They were on-site less than 30 minutes. They reset the transformer in minutes and spent the balance of the time chatting in the neighbors driveway. That could have been done with the one truck and two men. That's a mismanagement of resources.

I spent in excess of \$100 for fuel to keep my generator running. Days after my power was restored I received a \$178 electric bill. \$63 for supply. \$115 for delivery. This is what you have to ask them about. What am I paying that kind of crazy delivery price for when a tropical storm can cripple our state. How much is enough. Make them show you where my \$115 is going. You're the government. I'm a government contractor and we have to show IN GREAT DETAIL where we're spending the government's money. Hold Eversource accountable. Stop rewarding them with rate increases. They obviously aren't upgrading the system or else a TROPICAL STORM wouldn't have been able to take the state of Connecticut out so easily. Imagine what would have happened had that little storm been a CAT 2 or 3 or heaven forbid a CAT 5. It's not unrealistic to think that a powerful storm is due to clobber us again (yes it's happened before).

Tell Eversource they can have their rate hike the next time a tropical storm or hurricane comes through CT and the promised upgrades perform correctly.

We already gave them a rate hike for system upgrades. Now we want what was promised (last time).

Rob Parrette
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